



RISK ADVISORY SERVICES

How we increase our service offering by adopting an Agile approach

With our Agile methodology embedded in our day-to-day way of working, we move quickly and easily to meet and exceed your expectations.

Using our extensive experience working on major complex projects, having to satisfy multiple stakeholder groups and meet stringent corporate and/or regulatory requirements, we have evolved our service delivery approach through the following unique aspects.

Delivering new forms of value through a better understanding

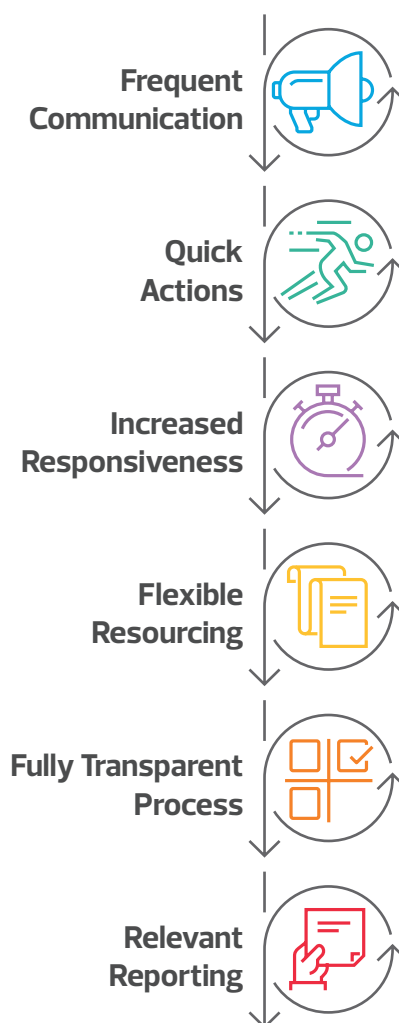
Agile is not merely management jargon reserved for those in system development. Over the last few years, Agile methodologies have spread across a wide range of industries and functions, influencing behaviour and culture at the executive level. There is great opportunity, for those organisations, such as RSM, that are willing and committed to take the best from Agile and use it to understand our customers better and deliver new forms of value.

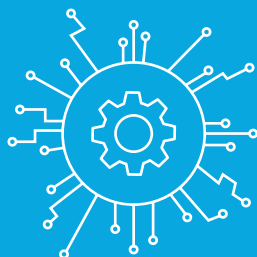
With regular touch points and our “no surprise” approach, you are involved from planning to completion, actively participating in the construction of the scope, the formation of the observations and the representation of these, including through practical and implementable recommendations within the final report.

Outperforming your expectations

When experts comment on the best athletes in the world they don't focus on the skills and techniques that enable them to play the game, but on the key attributes that these individuals or teams have when they need it the most. This is how we aim to exceed your expectations.

Adopting an Agile approach is not about strictly adhering to a fixed methodology to please management or make us look as though we are adopting cutting edge business techniques. It is about remaining true to our organisation's core strengths and using proven methods to bring the best out of our employees and the services which we offer to you.





Improves your organisation's agility

We have adopted an Agile methodology through implementing straightforward organisational processes which include:

- **Agreeing and sharing a set of Agile principles with your team.** This could be by assigning specific roles to individuals, placing focus on discussing preliminary observations and putting collaboration with you at the heart of our service.
- **Maintaining our existing framework of good governance and control** to ensure we do not stray from adhering to key protocols which maintain the exceptionally high quality of work and professional conduct we are known for.
- **Investing in Agile training and development** for our staff, imparting knowledge and experience to understand where and when Agile will work and where it won't. This is then applied to our working methodology in a practical manner with learnings shared with other colleagues through a combination of formal training and short shot sessions.
- **Empowering our teams to learn in a safe and supportive environment**, not being critical for making mistakes and instead developing from them. This has led to the formation of expert teams who can share good practice with colleagues across your organisation.
- **Set specific improvement objectives** so that we can assess how our Agile practices are taking shape and whether they are adding value to you. From this, and our real time feedback process undertaken for each engagement, we measure and review the improvement objectives regularly.

Understanding our capability

We are used to working within a highly dynamic environment with complex stakeholder groups and ever-changing needs. The key to our success is to keep doing what we are doing well and focus on the application of practical tools, techniques, and processes to develop deeper relationship with you. This enables us to respond quicker and provide greater value to you by getting the most out of your business, leadership teams and specific knowledge.

Act today, shape tomorrow.



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